

# BROWNSBURG UTILITY DEPARTMENT

61 NORTH GREET STREET  
Brownsburg IN 46112

Respectfully Submitted September 27, 2012 by:  
Debbie Bernhardt, Superintendent

## Summary

Do to hot dry weather this summer; there were more than normal phone calls from customers about their water usage, and the water ban. All questions and concerns were addressed and things seem to be returning to normal.

## Current Projects

We are currently putting together data for Umbaugh. They will review our rates and make any suggestions to the Town about our rates. Also data is needed for Siemens, to complete a study we are involved in with them. For both of these projects, there is a lot of data there to gather and sort.

The chart below is a continuation, showing some of the activities in the department.

	Bills printed	Bills e-mailed	Work orders	Shut offs for non payments
April	8472	342	507	51
May	8487	355	542	40
June	8488	393	407	43
July	8566	416	454	31
Aug	8609	432	454	30

\*All utility bills are printed, sorted, torn apart and mailed from the utility office monthly.

Uncollected balances as of 8-31-12.

<u>Balance</u>	<u>Current</u>	<u>31-60 days</u>	<u>61-90 days</u>	<u>91 or more days</u>	<u>lien /or collections</u>
65,854.47	44,909.13	4,597.17	2,499.59	7,010.44	6,838.14
	61.7%	10.4%	5.9%	12%	10%

- We continue to do all the collection we can in house. In July of 2012 we received \$2101.25 from the liens that were filed in the fall of 2011. There are more liens that will be paid when spring taxes are paid in May.

The follow page is revenues for 2012 and all of 2011 for comparison.