



## May 2012 Town Council Report

### Employee / Crew Recognition

- I would like to thank all of the Firefighters and the Civilian personnel for the patience and dedicated work during this interim period. A large majority of employees accepted our challenge to become better employees and supervisors. I asked each of them to recommit to the core fire service values; pride, honor, and integrity.

### Commitment to Excellence

- Striving to be the best you can be. This is not striving to be as good as or better than anyone else. It is about focusing on your strengths and talents and working to be your best.
  - Make a commitment to always be better tomorrow than you are today. In order to fulfill this commitment we must do something every day in the area of personal growth and development. Something that will improve our strengths and talents. Something that will expand our mind or improve our physical abilities. Something, every day.
  - Attitude – A great attitude must come first.
  - Action – Preparation with a great attitude will ensure the correct actions are taken.
  - Achievement – The deserved and earned achievements will come when you combine a great attitude with the correct and appropriate actions.
- I would like to thank each councilman, Town Manager Grant Kleinhenz, and Clerk Treasurer Jeanette Brickler and her staff for helping me with a variety of situations and demonstrating patience while I tried to learn the job while trying to execute the responsibilities of the job simultaneously. I have acquired invaluable experience and I look forward to using this experience to make me a better supervisor and I hopefully can provide insight for fellow employees when they occasionally wonder what the administration is doing.